

## garantee

### NICHOLNACK'S SATISFACTION GARANTEE

If you not satisfied with your purchase for any reason what so ever, we are more than happy for you to return it within seven days of receiving it for a refund on the purchase price. We mean for any reason, if you don't like the colour, or it does not match other items in your collection, if it is bigger or smaller than you expected, any reason. Even if it is because your partner says you have wasted too much money; mind you - I would suggest, in such cases - it may be better to keep the item and get rid of the lousy cheep partner. We only put three provisos on returns:

You must contact us within 7 days of receiving the item.

Item **MUST** be in the same condition it was when we posted it.

Postage is at your cost, we will return purchase price, but not postage.

### NICHOLNACK DESCRIPTION GUARANTEE

While all care is taken in the description and our photos, we are only human so sometimes we may miss a flaw. If you feel that we have misrepresented an item by erring in our description we will give a full refund on the purchase price on receiving the item back in the condition that it was sent out. If we agree with your claim we will not only refund the purchase price, but all of your out of pocket expenses, this includes postage charges. We only put two provisos on this guarantee: You must contact us within 7 days of receiving the item.

Item **MUST** be in the same condition it was when we posted it.